

Standards of Practice



CONTINUING COMPETENCE

STANDARD STATEMENT

The dental hygienist on the general register participates in the College's Continuing Competence Program (CCP) to maintain **competence** and enhance the provision of dental hygiene services throughout their career.

PERFORMANCE EXPECTATIONS

The dental hygienist on the general register must...

1. Meet the requirements of the Continuing Competence Program approved by Council as outlined in the **CCP Manual** by:
 - a) Obtaining CCP credits in accordance with the policies outlined in the CCP Manual;
 - b) Completing courses or learning activities required by the CCP Manual, the Registrar, or the **Competence Committee**.
2. Keep records, in accordance with the policies outlined in the CCP Manual, of any activities undertaken for the purpose of the CCP for a minimum of four (4) years.
3. When required, provide records of any activities undertaken for the purpose of the CCP to the Registrar or Competence Committee for review.
4. When directed by the Registrar or Competence Committee, participate in a competence assessment in accordance with the policies outlined in the CCP Manual. Competence assessments may require evaluations including:
 - a) practice visits;
 - b) examinations;
 - c) reviews of records of any activities undertaken for the purpose of the CCP;
 - d) individualized assessments of professional competence;
 - e) interviews; or
 - f) any other type of evaluation as required by the Registrar or Competence Committee.

CLIENT EXPECTATION

The **client** can expect that the dental hygienist maintains and enhances their professional knowledge, judgment, and skills throughout their career.

ACTIONS TO BE TAKEN

If a dental hygienist has not completed the required CCP activities, has not maintained proper records, or has unsatisfactory results on a competence assessment, the Registrar (or in their sole discretion, referred to the Competence Committee for determination) may:

- deny annual permit renewal;
- refer the registrant to the Complaints Director; and/or
- direct a registrant to undertake one or more actions as outlined in the CCP Manual within the time period specified by the Registrar.

Any action that a dental hygienist must undertake in response to a direction by the Registrar or Competence Committee must be undertaken at the cost of the dental hygienist.

If the College provides services to facilitate compliance with any direction by the Registrar or Competence Committee, the dental hygienist is responsible for reimbursing the College for the costs as determined by the Competence Committee.

GLOSSARY

CONTINUING COMPETENCE PROGRAM MANUAL

Refers to the document that describes the details of the continuing competence program. (This is the current Continuing Competence Program and Rules document.)

COMPETENCE COMMITTEE

A Council-appointed committee established under the [HPA](#).

COMPETENCE

Means the combined knowledge, skills, attitudes, and judgment required to provide professional services (HPA).